

Open for Discovery

DCLS provides **residents of Dauphin County** with **free access** to virtually any materials **imaginable**, both **current and ageless**. We have books, movies, music, magazines, **online access**, **people to help you** with research and **programs to help you grow**.

2010



The **Library** is the place to **satisfy your curiosity**.



THE | DAUPHIN COUNTY
LIBRARY SYSTEM
LIBRARY
OPEN FOR DISCOVERY

The Dauphin County Library System

Annual Report

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Mission Statement

The Dauphin County Library System strengthens the community by promoting literacy and providing resources and services for information, education, and recreation.

Service Spotlight



When my daughter was 4 (and very shy), I took her to Storytime. My daughter was 5 years old last summer. I took her to the programs that the library sponsored (there were programs about water, reptiles, science and many others that I can't remember) as well as Storytime. Week by week, I saw her going from not wanting to leave my lap to sitting on the floor with the other children, participating and even raising her hand to answer questions!

It was beautiful to see her come out of her shell in small increments. She is really hoping that we can go to the programs this year as well. She is also excited about reading her books for the Summer Reading Club. Thank you!

~Diana, Harrisburg



A new name, a new logo, a new library – in many ways 2010 saw some important, if not precedent setting, achievements. With the dedication of the William H. & Marion C. Alexander Family Library and the renovation of the East Shore Area Library, DCLS closed the chapter on a nearly 10 year capital improvement project. Circulation hit an all time high of nearly 1,200,000 items checked out or downloaded. People passed through our doors more than 700,000 times; and, we had more than 600,000 visits to our website. So much for the demise of public libraries! I am proud to say that the state of “The Library” – note our new name – is alive and thriving.

Today libraries are being redefined as places to get free access to a virtually limitless amount of information in many formats and from many sources. But what is it that distinguishes us from our so-called competition of book stores, on-line services or the Internet itself? It's our people. Dauphin County residents know that at The Library, they will find experts to help interpret their needs and find and organize the information that will not only meet, but exceed their expectations. So, whether your needs include: an audiovisual lecture series, Blu-ray DVDs, world language collection, local history, reference material, e-books, children's programs, or perhaps the largest collection of books available, I invite you to explore the endless possibilities.

All of this would not have been possible without the support of our County Commissioners and other government leaders, corporate and foundation sponsors, individual donors, volunteers, trustees, Friends of the Library, taxpayers, community partners, and of course the staff of the Dauphin County Library System. Congratulations! You made 2010 an incredible year.

Read on and continue your quest to discover the hidden treasures available at “The Library.”

A handwritten signature in black ink that reads "Bruce Senft".

Bruce Senft
President
DCLS Board of Trustees

Explorers Abound

In 2010, The Library completed a service improvement plan that spanned more than ten years and six capital projects, including entirely new libraries in Lykens, uptown Harrisburg and Hummelstown. Proving the adage, “Build it and they will come,” library use has continued to soar as these improvements were made, and a new generation is now actively exploring the world through The Library.

12,322 residents signed up for new cards, up 9%

90,644 residents now have a library card

733,299 visits in person at the library

615,390 visits to the virtual library

Discovery Takes Many Forms

1,075 Children’s Programs were offered

24,996 attended these programs, which included Storytimes, the Summer Reading Club, a New York Times bestselling author/illustrator duo, and more

56 Young Adult Programs were offered at The Library

496 teens used their imagination to “Make Waves” at The Library as part of the Summer Reading Club

Overall 26,349 people attended the 1,158 programs offered by The Library



Explorers Abound

New Worlds Open Through Books and Borrowing



Books, magazines, music and DVDs were borrowed 1,169,711 times

- E-books were downloaded 3,096 times
- Children’s items were borrowed 398,964 times
- Adult items were borrowed 770,747 times

Virtually Endless Possibilities

194,136 public computing sessions were completed

64,863 electronic database searches were conducted



Library Profiles



AFL | William H. and Marion C. Alexander Family Library
 200 W. 2nd St.
 Hummelstown, 17036
 Phone: 717-566-0949

ESA | East Shore Area Library
 4501 Ethel St.
 Harrisburg, 17109
 Phone: 717-652-9380

EV | Elizabethville Area Library
 80 N. Market St.
 Elizabethville, 17023
 Phone: 717-362-9825

JOH | Johnson Memorial Library
 799 E. Center St.
 Millersburg, 17061
 Phone: 717-692-2658

KL | Kline Library
 530 S. 29th Street
 Harrisburg, 17104
 Phone: 717-234-3934

MOM | Madeline L. Olewine Memorial Library
 2410 N. 3rd St.
 Harrisburg, 17110
 Phone: 717-232-7286

MRL | McCormick Riverfront Library
 101 Walnut St.
 Harrisburg, 17101
 Phone: 717-234-4976

ND | Northern Dauphin Library
 683 Main St.
 Lykens, 17048
 Phone: 717-453-9315

Public Library	Hours Per Week	Items in Collection	Size (sq. feet)
AFL	43	39,577	12,441
ESA	64	109,170	32,000
EV	46	48,132	6,000
JOH	27.5	22,782	2,928
KL	45	48,592	6,000
MOM	39	31,392	6,300
MRL	39	35,076	14,000
ND	32	26,106	6,300

Mileposts

In 2010, The Library complete construction on the William H. & Marion C. Alexander Family Library in Hummelstown. This library, the last in The Library's service improvement plan, is nearly four times the size of the former facility and offers three community meeting spaces as part of its services.

William H. & Marion C. Alexander Family Library Opens for Discovery!

On July 27, 2010, former Pennsylvania First Lady Michele Ridge and other dignitaries cut the ribbon and opened the Hummelstown area's long-awaited new library. New library card registrations at the state-of-the art library increased a phenomenal **125%** over 2009, and borrowing an even more incredible **132%**. Library visits increased **29%**.



(top left) Michele Ridge dedicates the new library to the community as (l-r) Dauphin County Commissioners Jeffrey Haste and George Hartwick, Pennsylvania Representative John Payne, and Mayor of Hummelstown Bradley Miller look on. In foreground is Richard Hummel. (bottom left) Marion C. Alexander cuts the ribbon to the new library with the aid of her grandson. (right) View of the children's area featuring the timbered ceiling and game table.

Mileposts

East Shore Area Library Renovations Completed

Expanded parking, more natural light and better lighting overall, better desk configuration for improved service, improved public access to computers, new carpeting and a new HVAC system were among the benefits visitors to the East Shore Area Library in Colonial Park enjoyed when the facility's extensive renovations were completed.



The newly renovated and reconfigured East Shore Area Library is a brighter, better equipped and more welcoming space for library visitors.

The Library Launches E-Books

As The Library continues to stay current with the electronic age, one of the most exciting new services available is the ability to download best selling digital titles to play on PCs, MP3 players or PDAs or read on electronic reading devices like the Barnes & Noble Nook and other platforms. With a valid library card and PIN users can browse and search over 1200 great titles and download them to a computer, transfer them to a portable device, or burn them onto a CD. "Check out" an eBook today at dcls.org!



Library Treasures

Bestselling Mystery Author Headlines Banquet



Laura Lippman, a librarian's daughter, former journalist, and award winning author delighted the crowd at the 2010 Light the Way to Learning Awards Banquet with her tales of books, travel, and what it takes to persevere as a writer.



The Ladybug Girl Has Children Swarming at The Library

Author and Illustrator team Jacky Davis and David Soman charmed children and adults alike with their tale of *The Ladybug Girl and Bumblebee Boy*. More than 900 children benefited from special library and outreach programs associated with the Joan Y. Leopold Children's Book Week Celebration.



Elizabethville Library Arts Series

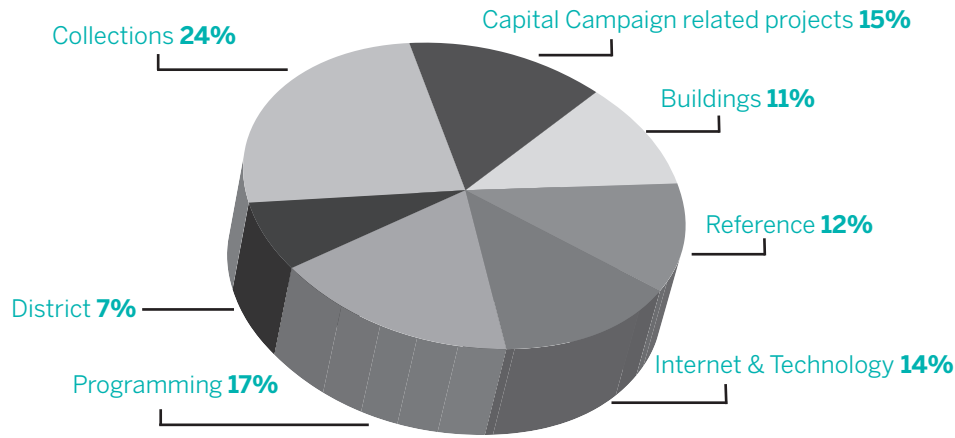


The Lunch Box Chronicles: Notes from the Parenting Underground was the subject of Marion Winik's appearance at the Elizabethville Library Arts Series in April. Winik is a commentator on NPR, the



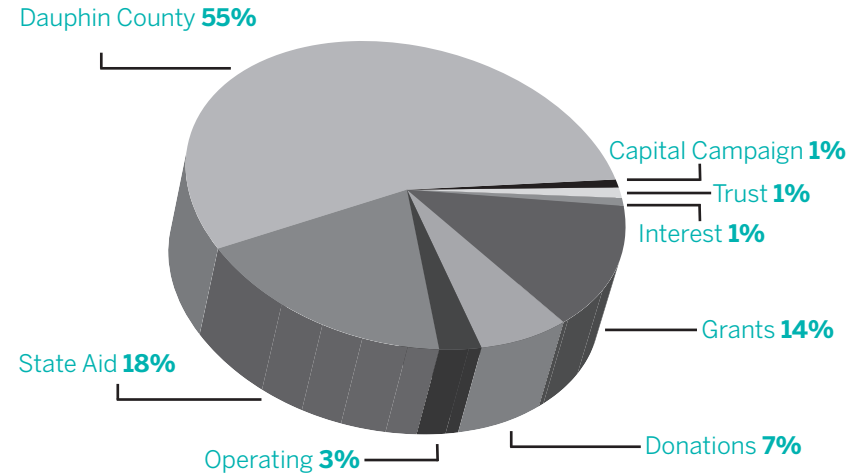
Ladies Home Journal's Advice Lady, and a professor of writing at the University of Baltimore.

Financial Report



Expense

Collections	\$1,958,917
buying, cataloging, managing and housing library collections	
District	\$523,145
providing delivery, printing, reference support and other services to the libraries in the Capital Area Library District	
Programming	\$1,354,534
in-library programs, outreach, training and workshops for the public	
Internet & Technology	\$1,099,104
purchase and maintenance of equipment, connection fees, and services related to Internet access and catalog automation	
Reference	\$927,558
providing reference staff and service, excluding reference collections	
Buildings	\$893,643
funds for building repairs and upkeep	
Capital Campaign related projects	\$1,222,820
funds for current and future construction and major renovations	
Total Expenses	\$7,979,721



Revenue

Dauphin County	\$4,402,147
includes income from Dauphin County, plus additional revenues from Lower Paxton Township and an annual contribution from the City of Harrisburg	
State Aid	\$1,453,588
income provided by the Commonwealth of Pennsylvania designed to support and maintain the operating budget, provide incentive for local support and assist with county and district wide operations	
Operating	\$268,333
income from fines, fees and related sources	
Donations	\$527,669
gifts from individuals and organizations	
Grants	\$1,105,864
one-time grants for specific projects from the Commonwealth of Pennsylvania and other sources	
Interest	\$114,686
interest earned on all DCLS funds	
Trust	\$51,613
annual disbursements from trusts	
Capital Campaign	\$55,821
Total Revenue	\$7,979,721



THE DAUPHIN COUNTY
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On behalf of all the children and adults who use the Dauphin County Library System, heartfelt thanks to

all of you who stepped up to help keep The Library “Open for Discovery” by donating to the 2010 Annual Fund Drive, supported the 2010 Spring Book Drive, helped to build the new library in Hummelstown, helped fund the Summer Reading Club, sponsored the Light the Way to Learning Banquet, or supported library service in other ways.

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